Government public opinion polling and the 'CNN Effect' Lauren Kogen June 22, 2012

*Kogen & Price, 2011, ""Deflecting the CNN Effect: Public opinion polling and Livingstonian outcomes." *Media, War & Conflict*, 4(2), 109-123.

Three uses of public opinion polls

Re-framing public debate
Allowing space for decision-making
Moving forward stalled negotiations

Politicians' Use of 1) Dictate their own position 2) Frame their position













The CNN effect

- 24-hour news channels
- Suddenly:
 - Government decisions under the public eye
 - Increased pressure to respond to events quickly
- Three elements: (Steven Livingston, 1997)
 - Agenda setting
 - Decision catalyzing
 - Decision impeding

Using Public Opinion Polls to Counteract the CNN Effect

- 1) Focus on evidence-based decision making
 - counteracts media as decision-catalyzer
- 2) Re-frame narratives
 - counteracts media as agenda-setter

US government poll use in Iraq andAfghanistan

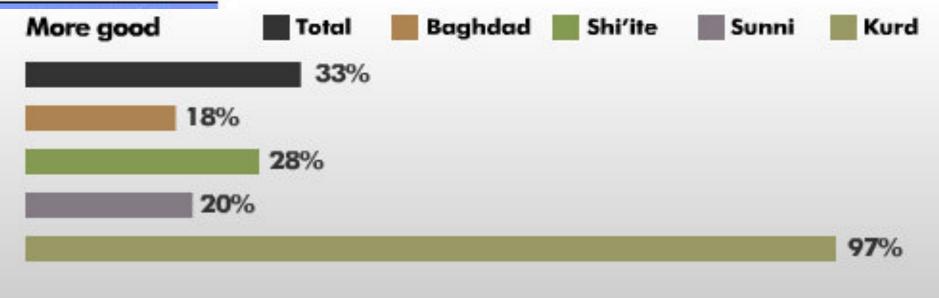




Poll: Iraqis out of patience

By Cesar G. Soriano and Steven Komarow, USA TODAY

BAGHDAD — Only a third of the Iraqi people now believe that the American-led occupation of their country is doing more good than harm, and a solid majority support an immediate military pullout even though they fear that could put them in greater danger, according to a new USA TODAY/CNN/Gallup Poll. (Graphic: Iraqis surveyed)





1)Decision catalyzer workaround: allows time to gather evidence

- 2)Agenda-setting workaround: allows for focus on desires of Iraqis, rather than, for example, presence of WMDs
- 3)Decision impeder workaround: gives a reason to stay if that is the government's preference

Darfur, Sudan

- 1. How do people in Darfur understand the conflict, its roots, and current events?
- 2. How do Darfurians feel about current and past peace processes in Darfur, including the Darfur Peace Agreement, the UN/AU peace process, and the Sudan People's Initiative?
- 3. How do Darfurians view Darfuri and Sudanese political and traditional leadership and the Darfuri movements?
- 4. What are Darfuri attitudes about peace, justice, and reconciliation in Darfur?
- 5. What role do Darfurians see for themselves in the 2009 elections and in democratization in Sudan more generally?

Darfur, Sudan

1)Agenda-setting workaround: allows for focus on the political needs of Darfurians, rather than, for example, their feelings about a no-fly zone 2)Decision catalyzer workaround: allows time to gather evidence 3)Decision impeder workaround: gives a reason to engage in the kind of diplomatic action they want to engage in

Results of first poll

- Some support for Sudanese government
- Desire for international community to provide financial support
- Truth and reconciliation commission was low priority

Public Opinion Polling for Negotiations

- Peace Polling (Colin Irwin)
- Poll questions = specific elements of peace agreement
- Widened target from 'Darfuri public' to include nomads, the Government of Sudan, rebel group leaders

Summary: Uses of Public Opinion Polls

- 1) Workaround the CNN Effect by reframing the debate
- 2) Workaround the CNN Effect by buying time in order to conduct evidencebased policymaking
- 3) Move forward stalled negotiations