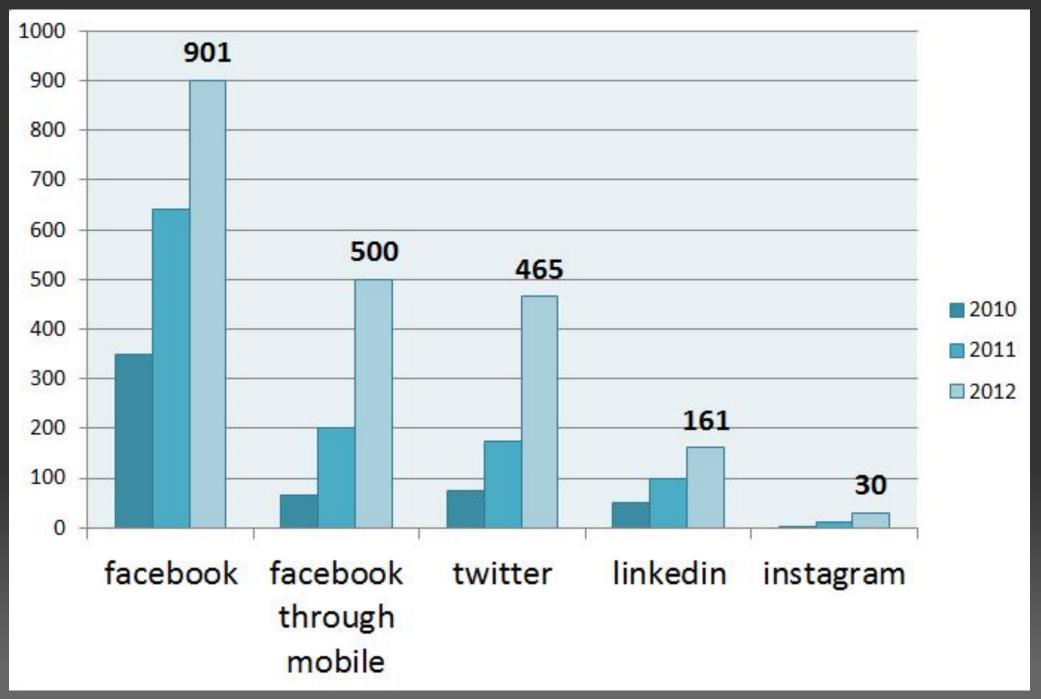
## The Social Network Revolution

François Bar (with thanks to Francis Pisani)

- 1. the emerging social web
- 2. social network and uprising
- 3. analysis and prediction

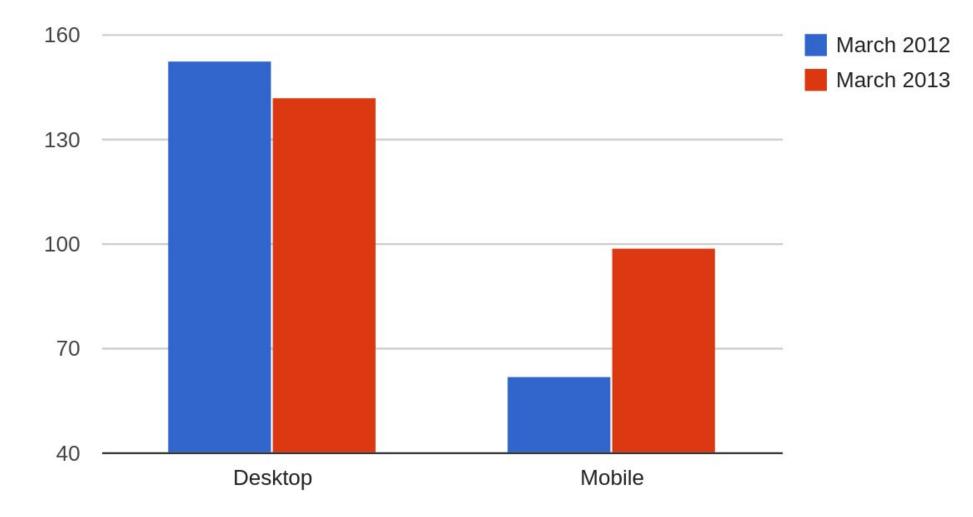


## **1.** the social web is big and growing (million users worldwide)



## Unique visitors to facebook 2012-13

**Use Of Facebook Over Time** 



Millions Of Users

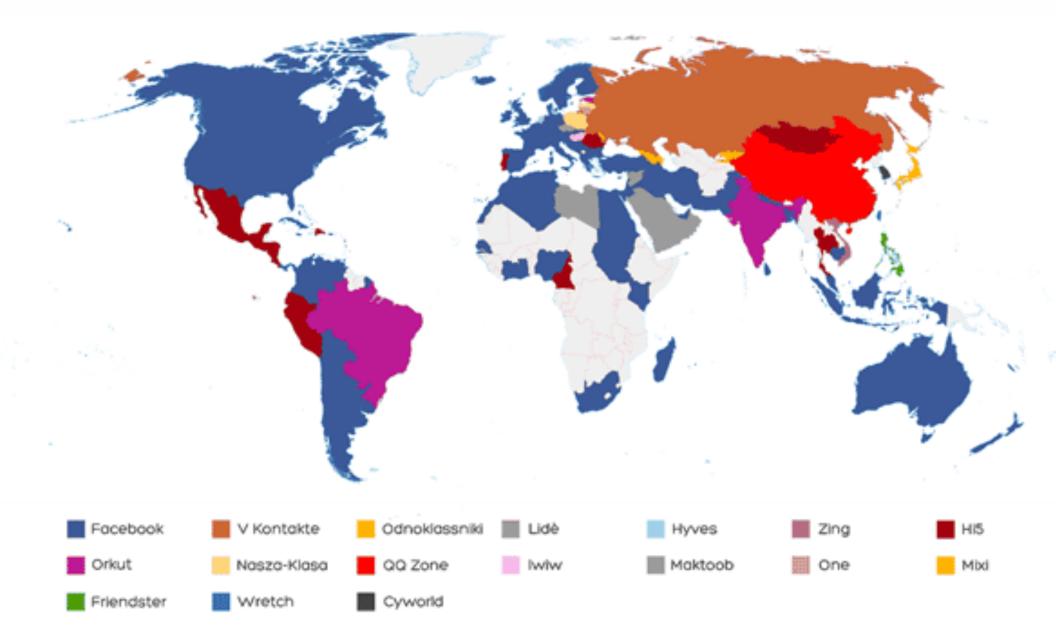
#### flickr and tweets

### Facebook dominates almost everywhere

June 2012						
Countries	SNS #1	SNS #2	SNS #3			
Australia	Facebook	LinkedIn	Twitter			
Austria	Facebook	Badoo	Twitter			
Belgium	Facebook	Badoo	Linkedin			
Brazil	Facebook	Orkut	Badoo			
Canada	Facebook	LinkedIn	Twitter			
China	Qzone	Tencent Weibo	Sina Weibo			
Denmark	Facebook	LinkedIn	Badoo			
Finland	Facebook	LinkedIn	Twitter			
France	Facebook	Badoo	Skyrock			
Germany	Facebook	Wer-kennt-wen	Xing			
India	Facebook	LinkedIn	Orkut			
Italy	Facebook	Badoo	Twitter			
Japan	Facebook	Twitter	Mixi			
Netherlands	Facebook	Hyves	Twitter			
Norway	Facebook	LinkedIn	Twitter			
Portugal	Facebook	Badoo	Orkut			
Sweden	Facebook	Twitter	Linkedin			
Russia	Odnoklassniki	V Kontakte	Facebook			
Spain	Facebook	Tuenti	Badoo			
United Kingdom	Facebook	Twitter	Linkedin			
United States	Facebook	Twitter	Linkedin			

source: SocialNetworkingWatch

## WORLD MAP OF SOCIAL NETWORKS June 2009



Manager Coconce, unusualizador it licence, CC, RV, NC.

courses: Coople Trende for Illaheiter/Olava

### a new web: from content to connections

- from content / search to users / social networks
- it's not just what you know, but whom you know
- from influencials to collaborative filtering
- interpersonal relationships among ordinary users
  society's readiness to adopt innovation
- from fixed to mobile
- situated use, connections in context

- 2-

#### egypt tweets by googlerank, in english and arabic Kovas Boguta

## social networks and the arab spring

sparks and powder kegs

#### 1. new communication ecosystem

"The combination of Google, Twitter, Facebook and Al Jazeera in the hands of a new generation of youth armed with cell phones broke social shackles" (<u>Antoní Gutiérrez-Rubí</u>)

Feb 2011: 5 million Egyptians (out of 80m) have a facebook acct., 77% have a mobile, 21% internet penetration (fewer than 15,000 Egyptians tweeted)

**2. spark:** Mohamed Buazizi - broadcast by Al Jazeera, retransmitted by social nets

**3.** the spirit of revolution: microblogging has its own narrative capability to transmit emotions + collective awareness

## limits and dangers

limited penetration: internet, mobiles, facebook not (yet) universal BUT high penetration among urban youth + AI Jazeera audience

what is really new? there have been revolutions without ICTs...

reliability? government shutdowns

networks effective against hierarchies (Tunisia, Egypt). less against tribes? (Libya, Yemen, Syria)

backlash: social networks can also be used against dissidents

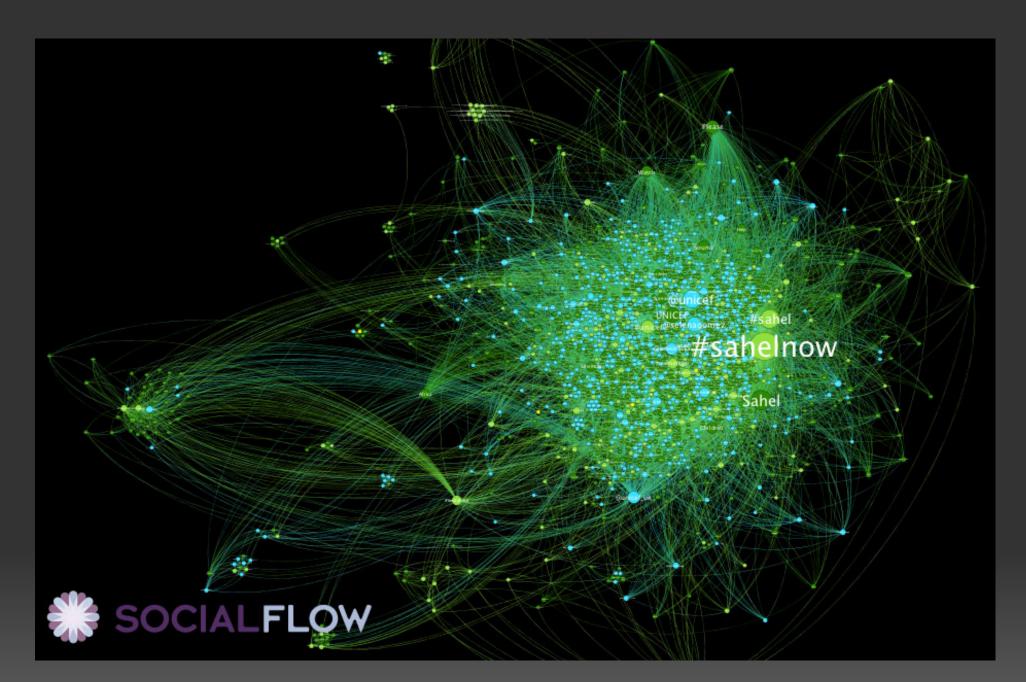
facebook intel

- 3-

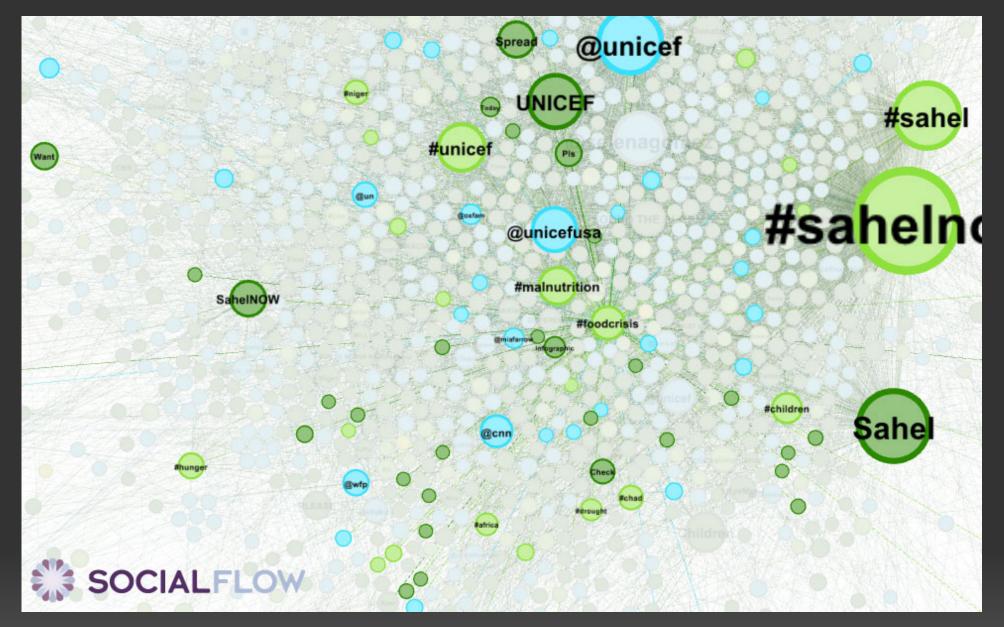
## Leveraging Social Network for analysis and prediction

SocialFlow: UNICEF #SahelNOW campaign analysis

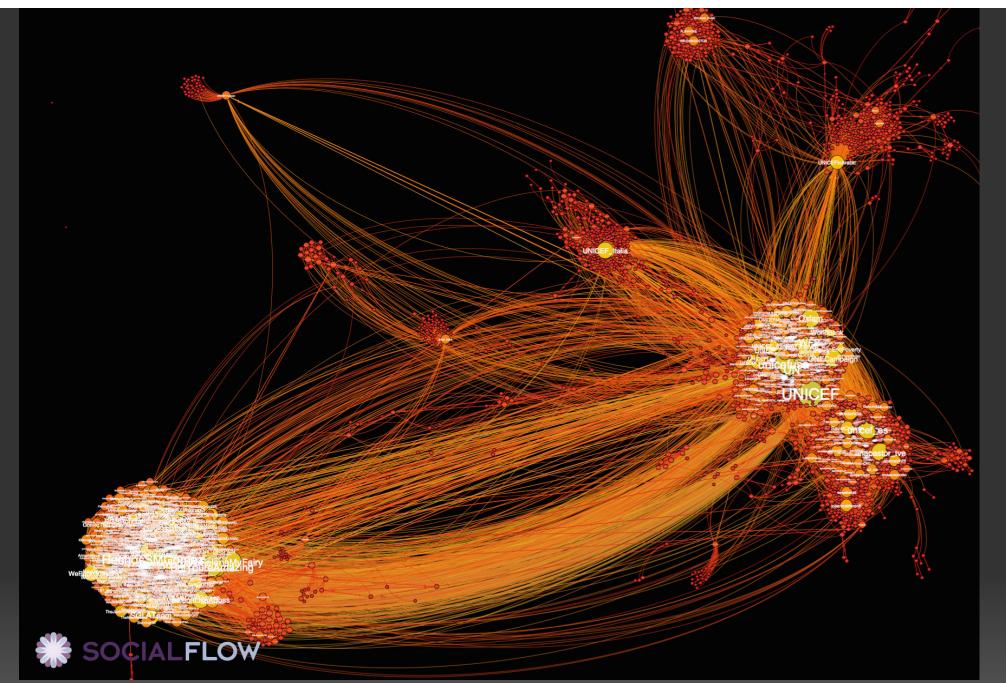




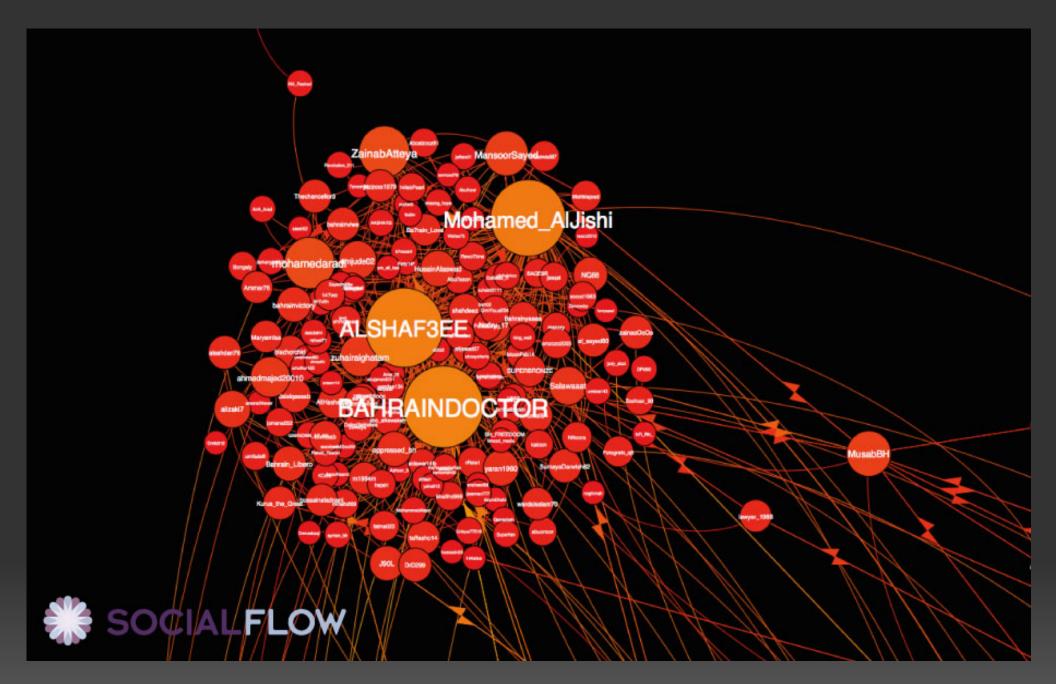
Whole network graph of concepts related to #SahelNow (user mentions, hashtags, phrases)



Hovering over the #foodcrisis hashtag shows all of the related concepts, effectively other hashtags, user names or phrases referenced with #foodcrisis in the same tweet



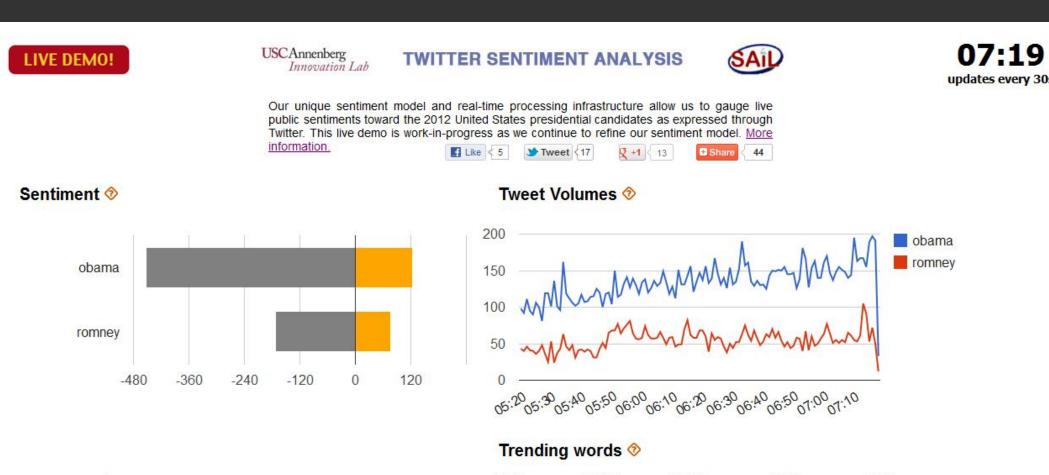
connections between users who posted to the hashtag. clusters highlight different regional and topical communities



Zoom-in view of the Bahraini group – a dense cluster of mostly Bahraini users sharing the #SahelNow hashtag

## Leveraging Social Network for analysis and prediction

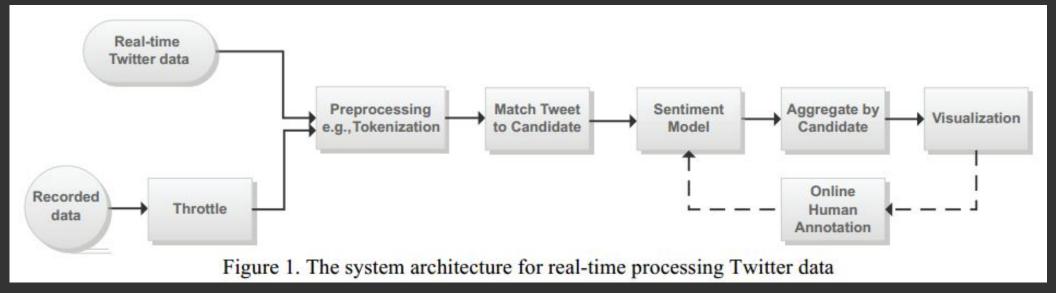
Twitter Sentiment Analysis Annenberg Innovation Lab



#### Statistics 📀

Total # tweets processed	2153014
System seconds elapsed	695115
Data rate (tweets/minute)	186

07:14	07:15	07:16	07:17	07:18
master	global	master	imperative	imperative
mentioning	ejes	topics	Agriculture	fait
topics	encuentro	Experts	Global	moral
Experts	moral	mentioning	Conference	bullying
certain	fight	certain	Looks	obligation



Tweet	WAAAAAH!!! RT @politico: Romney: Santorum's 'dirty tricks' could steal Michigan: http://t.co/qEns1Pmi #MIprimary #tcot #teaparty #GOP
Tokens	WAAAAAH !!! RT @politico : Romney : Santorum's ' dirty tricks ' could steal Michigan : http://politi.co/wYUz7m #MIprimary #tcot #teaparty #GOP
	Figure 2. The output tokens of a sample tweet from our tokenizer

Table 1: F-Scores and Accuracy for unigrams.					Table 2: F-Score	es and A	and Accuracy for bigrams.           Neg.         Pos.         Neu.         Uns.         Acc.           0.73         0.33         0.18         0.11         0.58				
Experiment	Neg.	Pos.	Neu.	Uns.	Acc.	Experiment	Neg.	Pos.	Neu.	Uns.	Acc.
$M_{ME}F_1T_0$	0.74	0.33	0.14	0.10	0.58	$M_{ME}F_2T_0$	0.73	0.33	0.18	0.11	0.58
$M_{ME}F_1T_0 - \{H\}$	0.72	0.34	0.19	0.12	0.57	$M_{ME}F_2T_0 - \{H\}$	0.72	0.35	0.19	0.14	0.56
$M_{ME}F_{1}T_{0} - \{S\}$	0.67	0.36	0.25	0.15	0.51	$M_{ME}F_2T_0 - \{S\}$	0.68	0.36	0.25	0.12	0.52
$M_{ME}F_{1}T_{0} - \{S, H\}$	0.66	0.37	0.24	0.14	0.49	$M_{ME}F_{2}T_{0} - \{S, H\}$	0.67	0.36	0.25	0.14	0.50
$M_{ME}F_1T_1$	0.74	0.35	0.17	0.11	0.59	$M_{ME}F_2T_1$	0.73	0.35	0.22	0.11	0.58
$M_{ME}F_{1}T_{1} - \{H\}$	0.73	0.37	0.23	0.13	0.58	$M_{ME}F_2T_1 - \{H\}$	0.72	0.36	0.23	0.15	0.56
$M_{ME}F_{1}T_{1} - \{S\}$	0.67	0.38	0.28	0.13	0.51	$M_{ME}F_2T_1 - \{S\}$	0.69	0.38	0.28	0.14	0.53
$M_{ME}F_{1}T_{1} - \{S, H\}$	0.65	0.37	0.28	0.16	0.49	$M_{ME}F_2T_1 - \{S, H\}$	0.67	0.38	0.28	0.15	0.51
$M_{NB}F_1T_0$	0.64	0.39	0.25	0.16	0.48	$M_{NB}F_2T_0$	0.47	0.38	0.24	0.16	0.36
$M_{NB}F_{1}T_{0} - \{H\}$	0.65	0.39	0.24	0.15	0.49	$M_{NB}F_2T_0 - \{H\}$	0.52	0.38	0.24	0.17	0.39
$M_{NB}F_{1}T_{0} - \{S\}$	0.64	0.39	0.26	0.16	0.49	$M_{NB}F_2T_0 - \{S\}$	0.55	0.38	0.25	0.16	0.41
$M_{NB}F_1T_0 - \{S, H\}$	0.65	0.39	0.25	0.15	0.49	$M_{NB}F_2T_0 - \{S, H\}$	0.58	0.38	0.25	0.17	0.43
$M_{NB}F_1T_1$	0.67	0.40	0.23	0.16	0.51	$M_{NB}F_2T_1$	0.48	0.38	0.25	0.17	0.37
$M_{NB}F_{1}T_{1} - \{H\}$	0.68	0.40	0.24	0.15	0.52	$M_{NB}F_2T_1 - \{H\}$	0.54	0.39	0.26	0.17	0.40
$M_{NB}F_1T_1 - \{S\}$	0.67	0.41	0.26	0.16	0.51	$M_{NB}F_2T_1 - \{S\}$	0.56	0.40	0.26	0.17	0.41
$M_{NB}F_1T_1 - \{S, H\}$	0.68	0.40	0.26	0.16	0.52	$M_{NB}F_2T_1 - \{S, H\}$	0.59	0.40	0.27	0.18	0.44

$$F = 2 \cdot \frac{\text{precision} \cdot \text{recall}}{\text{precision} + \text{recall}}$$

#### 50 top hourly intervals by tweet volume

(10/12/2011 to 2/29/2012)

State of the Union Address (2012-01-24 18:00 PT) State of the Union Address (2012-01-24 19:00 PT) Fox News Debate, Sioux City, IA (2011-12-15 19:00 PT) Fox News Debate, Myrtle Beach, SC (2012-01-16 19:00 PT) Fox News Debate, Sioux City, IA (2011-12-15 18:00 PT) Fox News Debate, Myrtle Beach, SC (2012-01-16 18:00 PT) CNN Debate, Las Vegas, NV (2011-10-18 18:00 PT) CNN Debate, Jacksonville, FL (2012-01-26 18:00 PT) CNN Debate, Charleston, SC (2012-01-19 18:00 PT) CNN Debate, Mesa, AZ (2012-02-22 18:00 PT) CNN Debate, Jacksonville, FL (2012-01-26 17:00 PT) ABC Debate, Manchester, NH (2012-01-07 19:00 PT) CNN Debate, Las Vegas, NV (2011-10-18 17:00 PT) CNN Debate, Charleston, SC (2012-01-19 17:00 PT) IA Caucus (2012-01-03 20:00 PT) ABC Debate, Manchester, NH (2012-01-07 18:00 PT) IA Caucus (2012-01-03 21:00 PT) CNBC Debate, Rochester, MI (2011-11-09 18:00 PT) CNN Debate, WA, DC (2011-11-22 18:00 PT) NBC Debate, Tampa, FL (2012-01-23 18:00 PT) CNN Debate, Mesa, AZ (2012-02-22 17:00 PT) CNN Debate, WA, DC (2011-11-22 17:00 PT) NBC Debate, Tampa, FL (2012-01-23 19:00 PT) IA Caucus (2012-01-03 19:00 PT) NH Primary (2012-01-10 17:00 PT) Fox News Debate, New York, NY (2011-12-03 10:00 PT) IA Caucus (2012-01-03 18:00 PT)

				Thousa	nds of tweets	
)	100	200	300	400	500	
2					483.191	
2				387.865		
2		174.851				
2		152.380				
	1	147.507				
9		137.127				
-	1	132.874				
	12	2.298				
į.	12	1.917				
	11	9.680				
	109	.178				
2	108	.462				
2	106.	704				
Ĩ.	105.	632				
	105.	129				
	103.	900				
	102.0	616				
1	101.3	324				
	100.9	996				
	96.45	8				
	95.29	5				
2	87.585					
0	86.115					
	79.474					
	77.649					
	76.003					
	74 750					

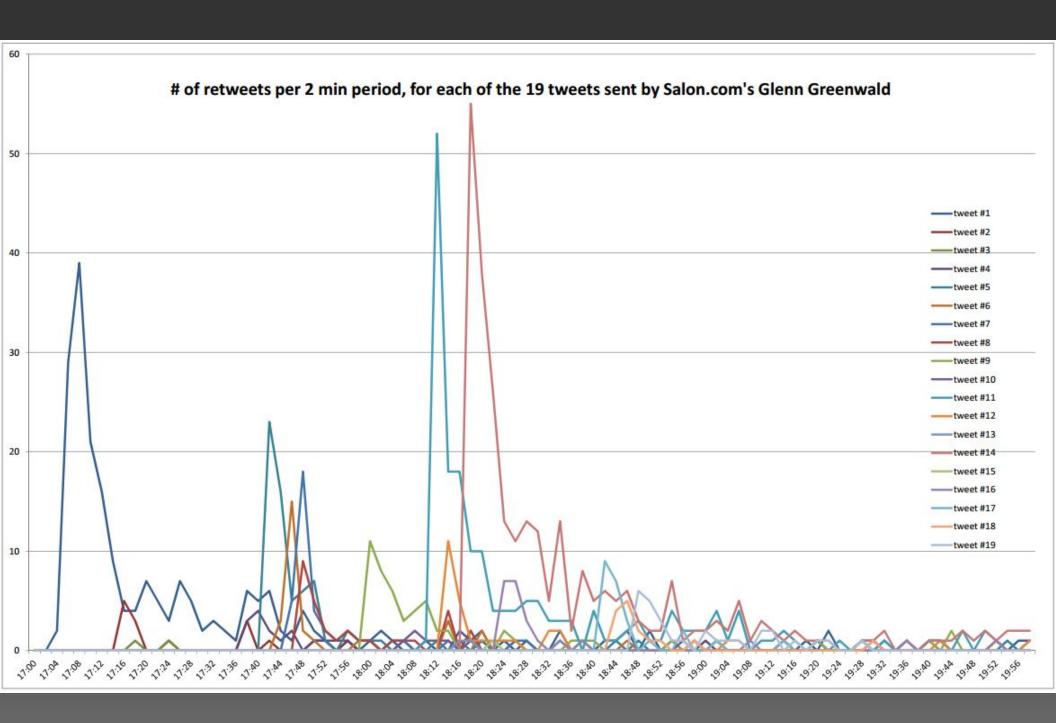
#### Retweeted Users during 17:00-to -20:00 on Nov12

Retweetd ID	retweets	Category1	Category2	Nb of Followers
ggreenwald	1073	media	Salon	61651
donnabrazile	806	pundit		145177
RonPaul	805	campaign	republican candidate	29
LOLGOP	551	satire		19609
JedediahBila	521	pundit		17470
DavidCornDC	431	media	Mother Jones	41959
TPM	415	media	Talking Points Memo	53011
ConanOBrien	411	satire		429
anamariecox	370	blogger		1374984
thinkprogress	367	media	Think Progress	76196
TheDemocrats	366	campaign	democratic party	56156
TheDailyEdge	257	media	Daily Edge	4447
davidfrum	254	media	Daily Beast	22008
MelissaTweets	242	blogger		24612
HuffingtonPost	229	media	Huffington Post	1363506
CharlesMBlow	228	media	New York Times	25042
JoyVBehar	227	satire		537060
michaelianblack	225	blogger		1677111
keder	220	blogger		11553
MonicaCrowley	220	media	Fox News	14657

# Distribution of the top 100 retweeted accounts during 3 presidential debates

	count	total	- ·	debate	% of total 3 debate tweets
humor	33		30.11%	5.88%	2.93%
news/pundit	39	998,788	29.12%	5.68%	2.83%
campaign/party	14	721,206	21.03%	4.10%	2.05%
non-existent or discontinued acct	3	483,740	14.10%	2.75%	1.37%
celebrity	6	107,115	3.12%	0.61%	0.30%
don't know	5	85,936	2.51%	0.49%	0.24%
	100	3,157,162	100.00%	19.51%	9.73%

ggreer	wald retwe	et distribution	
tweet	time sent	# of retweets sentiment	tweet text
1	17:05	220 positive	Herman Cain wants to overthrow the government of Iran - that worked out really well for the US the first time it did that.
2	17:16	18 unsure	Rick Santorum urges us not to have the smoking gun be a mushroom cloud over Tehran - copies Condi Rice & makes no sense
3	17:19	1 negative	Crazies! RT @sunny_hundal "Jon Huntsman joins Ron Paul in calling to pull out of Afghanistan"
4	17:39	16 negative	Yes, Rick Santorum, I think it's a pretty safe bet the US has played some role in those dead Iranian nuclear scientists & computer viruses
5	17:42	74 negative	BREAKING: Michele Bachman - The ACLU is running the CIA!!!!
6	17:45	29 neutral	Here's where all the GOP candidates (except Paul & Huntsman) cheer for Obama's assassination of Awlaki - Romney just went first
7	17:47	42 negative	Gingrich endorses Obama's Awlaki assassination - because "a panel found him guilty" - meaning a secret WH panel
8	17:48	30 negative	Loudest cheers from the GOP "small government" crowd is over Obama's Awlaki assassination and support for it from Gingrich & Romney
9	18:00	54 negative	Paley to Gingrich: "But Awlaki was never found guilty" - Gingrich: "he was"- Paley: "not by a court" - Gingrich: by a WH panel! #AMERICA
10	18:07	7 negative	Everyone knows he's crazy: RT @AliAbunimah Ron Paul disqualifies himself as serious candidate by saying US shouldn't prop up dictatorships.
11	18:11	188 negative	Crazy Ron Paul points out the GOP's rather glaring contradiction between not trusting the govt & wanting it to kill citizens w/o due process
12	18:14	28 neutral	Michele Bachman the latest GOP candidate tonight to join @ThinkProgress in declaring Obama's Awlaki assassination a grand & noble success
13	18:16	2 positive	Koch-traitor! RT @JamesFallows I am ready to join the Ron Paul support team, for his no-BS anti-torture and pro rule-of-law talk
14	18:18	278 negative	Ron Paul to the GOP: So to sum up: you people don't trust the govt to run health care, but want the President to kill whomever he wants
15	18:23	0 negative	That's why he's the front-runner RT @AntDeRosa Cain's foreign policy plan seems to be "I don't know"
16	18:25	22 negative	The supreme summary of this GOP debate, excluding Ron Paul * Jon Huntsman: http://t.co/fET4jo5P
17	18:42	24 negative	Adam Serwer examines Michele Bachmann's claim that "the ACLU is running the CIA": http://t.co/VWiLvNas
18	18:45	14 negative	This was acutally an unusually brave thing for Rick Perry to say, even though he quickly diluted it afterward: http://t.co/RkSb30N8
19	18:48	28 negative	So much for Rick Perry's unusually brave answer - he quickly realized such heresy on Israel is strictly forbidden: http://t.co/K2C6M57G



## synthesizing, measuring, etc.

Some examples:

- facebook analytics: <u>insights</u>,etc...
- twitter tools: grader, followerwonk, retweetrank, wildfire, etc...
- flickr and twitter maps: <u>major cities</u>
- crowd-mapping: <u>Ushahidi's Libya crisis map</u>
- crowd-slicing: <u>many eyes on egypt</u>